

6. SPECIALIZED HEALTH and SUPPORT SERVICES in SCHOOL SETTINGS

Purpose of the Standard

To provide details of the board's specialized health support services to the ministry and to the public

The CCAC client Complaint Review Procedure includes information with regard to review and appeal procedures as well as the timelines governing these actions.

Inclusions:

1. Appendix C: Specialized Health Support services
2. Overview of School Health Support Services for Public and Catholic School Boards CCAC 2002
3. CCAC Client Complaint Review Procedure 2002
4. Operating Procedure: Special Education Program Services 9 (provision of school health support services) and appendix A, B, C
5. Operating Procedure: Special Education Program Services 8 (procedures for administration of prescribed medication to pupils in schools)
6. Operating Procedure: Special Education Program Services 16 (in-school and in-classroom student assistance provided by a third party)

APPENDIX C: SPECIALIZED HEALTH SUPPORT SERVICES

| Specialized Health Support Service | Agency or position of person who performs the service (e.g., CCAC, board staff, parent, student) | Eligibility criteria for students to receive the service | Position of person who determines eligibility to receive the service and the level of support | Criteria for determining when the service is no longer required | Procedures for resolving disputes about eligibility and level of support (if available) |
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| Nursing | CCAC | Students must require service in order to attend and participate in school activities | Case Manager | Services no longer required when established goals are met – Service Providers (therapists) generally make decisions in consultation with Case Managers, - Student is discharged if not complaint or interested in participating in program | Formal complaints process CCAC |
| Occupational therapy | CCAC | | Case Manager | | Formal complaints process CCAC |
| Physiotherapy | CCAC | | Case Manager | | Formal complaints process CCAC |
| Nutrition | CCAC | | Case Manager | | Formal complaints process CCAC |
| Speech correction and remediation articulation, fluency voice | CCAC | | Case Manager | | Formal complaints process CCAC |
| Sterile Catherization | CCAC | Students must require service in order to attend and participate in school activities | Case Manager | On a needs basis in consultation with Parents, Principal and school team | Formal complaints process CCAC |
| Suctioning – deep (throat, tracheo-bronchial) | CCAC | Students must require service in order to attend and participate in school activities | Case Manager | On a needs basis in consultation with Parents, Principal and school team | Formal complaints process CCAC |
| Toileting (sterile catheterization, irrigation catheterization, bladder stoma) | CCAC | Students must require service in order to attend and participate in school activities | Case Manager | On a needs basis in consultation with Parents, Principal and school team | Formal complaints process CCAC |

*Professional services are contracted through RFP process